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# SIMULATION - How to Retrieve the SU53 Authorization Data Report

Have you received any unexpected authorization error messages in AMS/FIS?

If you have, watch this simulation to learn how to retrieve the SU53 Authorization Data report.

Once the report is retrieved, provide its output to EASI through <u>uoft.me/esc</u> to aid with diagnosing and resolving the issue.



How do I locate the vendor # when processing an ERDD on the Web transaction and get the error message "Vendor blocked and marked for deletion"?

\*repeat tip

When processing an expense reimbursement using the web application (ERDD) only the personnel # is required. However, you may receive the "Vendor blocked and marked for deletion" error message when trying to post the transaction. Usually when there has been a break/gap in the employee's HRIS service.

To correct you must first confirm the employee's status is 'Active' and then send an email to <a href="mailto:ap.fsd@utoronto.ca">ap.fsd@utoronto.ca</a> requesting that the employee's ERDD vendor account be manually unblocked.

The issue when processing a reimbursement using ERDD on the web is that the vendor # does not appear on the screen.

# Follow the steps below to locate the vendor # for the employee:

**STEP 1**: Confirm that the employee is active in HRIS.

If yes, then proceed to the next step. If the person is no longer active in HRIS, confirm they should be receiving the reimbursement and then process in FIS as a standard cheque expense reimbursement.

## STEP 2: Locate ERDD Vendor #

Use the following menu path(s) to go to the ERDD transaction in FIS:

- Accounting >> Financial Accounting >> Accounts Payable
  > Document Entry >> Expense Reimbursement Direct
  Deposit
- Enter the Personnel # of the employee in the Personnel no.
  field and hit enter
- The Vendor field will be populated with the vendor account #

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### Learn More:

- Reference Guide ERDD Create
- Simulation ERDD Create
- ERDD on the Web Create
- Training Slides A/P Processing Part 2 Expense

## Reimbursements

 <u>Knowledge Centre Article – I am trying to post an employee</u> expense reimbursement in FIS but get an error message that the vendor is blocked. How do I correct this?

# SIMULATION - How to Print an Additional Copy of a Purchase Order (PO)

#### \*repeat tip

Watch this simulation to learn how to print an additional copy of a Purchase Order.



If you would like to <u>save the PO as a PDF, take a look at this</u> <u>simulation</u>.

## Learn More:

- Reference Guide: Print Additional Copy of Purchase Order (PO)
- Documentation & Support Purchase Orders
- **Documentation & Support** Purchase Requisitions
- **Reference Guide** Create Workflow PO (Greater than \$25K)
- Simulation Create Workflow PO (Greater than \$25K)
- **Reference Guide** Create Workflow PO (Less than \$25K)
- Simulation Create Workflow PO (Less than \$25K)

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