



MEMORANDUM

TO: Divisional Contacts

FROM: Lou Ranalli, Manager, Operating Accounting and Financial Analysis

DATE: October 26, 2022

SUBJECT: **Moneris Hosted Pay Page services being decommissioned**

Below is a reminder communication we have just received from Moneris on the decommissioning of their Host Pay Page (HPP) services. Your departments most likely have already received communication directly from Moneris but if not, please take note of the retirement date of the Moneris HPP service and proceed to have them move to their new product Moneris Checkout. Should your departments need any assistance the Moneris contact is listed below and can help migrate to the new Moneris Checkout platform.

“We are reaching out to remind you that the Moneris Hosted Pay Page (HPP) will be retired, and Moneris has extended the retirement date to May 1, 2023. If you have not already done so, please ensure you have upgraded to Moneris Checkout, which can be done at no additional cost.

It is important to note, Moneris will end all support for 3DS 1.0 effective October 15, 2022. As a result, any transactions via HPP after October 15, 2022, will no longer benefit from 3DS fraud protections such as liability shift for chargebacks.

Additional information on Moneris Checkout and how to support these tools can be found on our Moneris Checkout landing page, [linked here](#).

Should you have any additional questions or require further assistance please contact me.”

Sincerely,

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